

www.tarponpt.com

# Welcome to Tarpon Pointe Marina!

Thank you for choosing Tarpon Pointe for all of your boat storage, service, and fuel needs. Below we have outlined manager's notes to help you get acquainted with the marina.

#### Hours and Location

- Our hours are Tuesday-Sunday 8AM 5 PM. The marina is closed on Mondays. If you would like to use your boat on Monday, your launch request must be submitted through Boat Cloud by 12 PM on Sunday.
- Service Center hours are Tuesday-Friday 8AM 5 PM.
- Our hours are subject to change due to weather. We reserve the right to temporarily shut down our forklift if we feel that weather conditions are unsafe.
- Our address is 234 6th St NE, Bradenton, FL 34208 and our map coordinates are 27.4998073650019 - 82.55767147670377.

#### Marina Information

- Bathroom doors remain locked after hours, the code to use the restroom is 1963.
- If you have any questions that need immediate responses and cannot reach the office number, please email info@tarponpt.com.
- The bottom of your boat will overtime develop marks from a trailer, boat lift, boat rack and our forklift. No matter how you choose to store your boat, these wear and tear marks will develop over time. We are not responsible for these marks.
- No outside fuel is permitted to be brought onto Tarpon Pointe Marina property in order to comply with our general liability insurance policy.
- Fuel must be ordered on the Boat Cloud app when scheduling a launch.
- Wash racks are available Tuesday-Friday anytime and Saturday and Sunday 11 AM 3 PM.
   First come first service availability. Please schedule your boat to be placed on a wash rack using Boat Cloud.
- Tarpon Pointe Marina is **not** responsible for lost or stollen items left in boats. Examples of
  items you should not leave in your boat include: fishing rods, coolers, flags, and pennants.
  Customers are responsible for removing these items. Please double check before exiting your
  boat.

# Scheduling your boat launch

- Please use the Boat Cloud app for scheduling boat launches. You will receive instructions on how to create your account from info@tarponpt.com.
- Please note that when scheduling your launch, 1 hour lead time is needed to ensure that your boat will be in the water.
- Please ensure that your entire party arrives and departs from the Marina within 30 minutes
  of your scheduled launch time. If you do not arrive and depart from the marina within 30
  minutes of scheduled launch time, a \$20 late fee will be charged to your account, and the
  vessel will be placed back into storage.

- When scheduling your launch on Boat Cloud, please ensure that you select fuel, ice, snacks, drinks, and merchandise, if desired. Your boat will be rinsed down before being put into the water.
- During season, peak launch times are likely to fill up quickly. Please ensure that you plan on scheduling your launch ahead of time.
- The last boat launch of the day is 4:15 PM.

### Returning your boat to storage

- The forklift stops running between 4:30 and 5 PM each evening. Please ensure that you plan accordingly to arrive back at the marina and allow enough time for your entire party to exit your boat, remove all personal items, and clean your boat, if necessary. If these items are not completed by 4:30 PM, your boat will not be pulled out same day and will sit in the water overnight. Please note that if you are late coming back on a Sunday, your boat will not be removed from the water until Tuesday morning.
- When you arrive back at the marina and dock your boat, all fenders must be left out. Tarpon
  Pointe Marina has a few fenders available on the docks, however it is your responsibility to
  ensure that fenders are available for dockhand use. Tarpon Pointe Marina employees will not
  search through hatches or personal belongings to retrieve fenders. Tarpon Pointe Marina will
  not be held responsible for damage to boats due to missing fenders.
- When you arrive back at the marina, please drop your keys in the office mail slot. However, if you plan to use the boat the next day, please keep your keys with you so the boat remains in the water.
- If you have a Bimini Top, please fold it down before exiting your boat. If you have a cover,
  please start with at least 4 snaps before exiting your boat if you would like it to be put on
  before putting back into storage. If you are not being charged a height fee and your Bimini is
  left up, we will provide one warning. After the first warning, you will be billed for the applicable
  height fee for that month.
- When your boat is pulled out, it will be rinsed (hull only) and motor(s) are flushed for at least 5 minutes before returning to storage.
- When returning to the marina, please do not park in the haul out area. If on the rare occasion
  you arrive at the Marina and there is no dock space, please use your boat fenders and tie-up
  to another boat that is similar size as yours, similar to what you would do at restaurants, tiki
  bars, and raft ups.

#### Billing Procedures

- All boats are inspected and measured by Tarpon Pointe personnel upon arrival. The monthly
  rate will be based on the overall measurements taken at this time. The LOA is measured not
  by manufacturer length, but from tip of bow (or bow pulpit) to the back of the motor in the
  trimmed down position.
- A written 30-day email notice must be given in order to terminate your lease agreement. Notice should be emailed to info@tarponpt.com.
- All invoices will be sent out on the 1st of every month and will be charged between the 3-5th of every month.
- Invoices will be emailed from <a href="mailto:tarponpointemarine@emails.getmolo.com">tarponpointemarine@emails.getmolo.com</a>. These have a tendency to end up in junk/spam mailboxes. Please double check all mailboxes and change your preferences to allow emails to prevent any lost communication. It is your responsibility to ensure that you are receiving our emails.
- A \$50 late fee will be added to all unpaid invoices on the 15<sup>th</sup> day of the month and every 15 days thereafter. After 30 days of nonpayment, you will be added to the no launch list, and we will pursue a declaratory judgment for an abandoned vessel.

### **Important Contacts**

- Chelsea Bolin- General Manager info@tarponpt.com
  - Chelsea's hours are Monday-Friday 8AM 5PM.
- Bobby Farmer- Assistant Manager
  - Bobby's hours are Wednesday-Sunday 8AM 5PM.
- Billing Questions- info@tarponpt.com
- Should you need immediate assistance, please contact our office (941)-745-1199.

## **Pricing Information**

- Our pricing is subject to change at any time. Please refer to our website for the most up to date pricing- <a href="https://www.tarponpt.com">www.tarponpt.com</a>.
- Fuel pricing is available by calling the marina office (941)-745-1199 or on Waterway Guide.
- All service and details are quoted on a job-by-job basis and are quoted based upon current
  parts and supplies pricing and availability. All services must be submitted through Chelsea. If
  you would like to schedule a service or detail, please email <a href="mailto:service@tarponpt.com">service@tarponpt.com</a> in order to
  receive a quote and be placed on the schedule.

We thank you for being a Tarpon Pointe Marina customer. If there is anything we can do to service you better, please let us know and we will try our best to accommodate.

Tarpon Pointe Marina